



highpoint
implementation and training services

Bury Metropolitan Borough Council

Bury Metropolitan Borough Council is responsible for the provision of services and the management of resources on behalf of its community. In 2003 the council was acclaimed "the most improved council" by the Audit Commission. Since then, the council continue to provide high quality services whilst ensuring value for money.



The Brief

- ✓ In June 2010 we embarked upon a project to upgrade the client's Agresso system from version 5.4 to 5.5. This represented a large scale project with approximately 1,300 users throughout the organisation.
- ✓ The project commenced in July 2010, with a series of user workshops to highlight the new functionality offered by the upgrade, and to assess our requirements as users.
- ✓ Thereafter, work took place to configure the system to our requirements in a test environment.
- ✓ A trial migration was undertaken in January 2011 to identify any issues, and a live migration took place in February 2011.

Our Contribution

Working with Unit4 as Preferred Upgrade Partner, we provided the project lead and application consultants.

Client Testimonial

“Throughout the project, staff from Highpoint were;

Very professional in their approach

Extremely knowledgeable of the software

Able to present new functionality clearly to users

Innovative in terms of developing solutions

Practical in terms of resolving issues

Consistently achieved all deadlines

We would have no hesitation in recommending Highpoint Services to other sites, or indeed using them again ourselves.”

Steve Kenyon
Head of Strategic Finance

About Highpoint

Highpoint Implementation Services Ltd is a preferred training and implementation partner of Unit4. Founded in 2007, Highpoint operates within the Public, Higher education and Commercial Sectors.

Highpoint provides a range of services extending throughout the Agresso implementation lifecycle. Starting with Needs Analysis and design and extends through implementation and development supported by expert consulting and project management. Highpoint harnesses its implementation expertise within a suite of modular training services targeted at users' needs from e-learning to hands on class room training.